



Complaint Resolution Policy (11-2012)

Please address complaints to Fitness Learning Systems in one of the three following ways:

By Phone: 513 367-1251

By Email: complaint@FitnessLearningSystems.com

By Mail: FLS, 1012 Harrison Ave #3, Harrison OH 45030

- All complaints go directly to the FLS president or general manager to be addressed.
- FLS will contact you and reply to your complaint within 5 business days.

Fitness Learning Systems will work with you to resolve any complaints or issues to the best of our ability. Our goal is customer satisfaction.